

# **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have the right to know what happened and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results from October-December 2019 show that our system exceeds the standard or maximum contaminant level, for TTHM. The standard for TTHM is 0.080mg/L. It is determined by averaging samples collected four times a year at each sampling location for the past 12 months. One of the four samples at a location was high enough to raise the average to 0.087mg/L, during this period.

## **WHAT SHOULD I DO?**

- 1.) There is nothing you need to do. You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- 2.) If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek the advice from your health providers about drinking this water.

## **WHAT DOES THIS MEAN?**

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

TTHM are four volatile organic chemicals which form when disinfectants react with natural organic matter in the water.

People who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

## **WHAT IS BEING DONE?**

This problem occurs when water sits in a line too long due to low usage. The sample location is on a large line that has few users so the Authority is flushing the line the sample location is on to move water through it. This should bring the TTHM levels down. We are working to resolve the problem and anticipate the next sample to be within limits.

For more information, please contact our office at 864-379-2226.

This notice is being sent to you by the Donalds-Due West Water Authority, System ID# 0120001.  
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General Manager